EMERGENCY RESOURCES Eastern Band of Cherokee Indians		
Resource	Phone Number	
Family Safety Program (FSP) Protective Services for Adults and Children 24-Hour Hotline	828-497-4131	
Cherokee Indian Police Department	828-359-6600	
Eastern Band of Cherokee Indians DV / SA Program 24-Hour Crisis Line	828-359-6830	

EMERGENCY RESOURCES	
Resource	Phone Number
EMS/FIRE/POLICE	911
Family Abuse Services 24-Hour Crisis Line	828-226-5985
Alzheimer's Association 24-Hour Hotline	800-272-3900
National Domestic Violence 24- Hour Hotline	800-799-7233
National 24-Hour Helpline for Substance Abuse	877-726-4727
National Suicide Prevention 24- Hour Hotline	800-273-8255

RESOURCES BY COUNTY & TYPE OF SERVICE

Eastern Band of Cherokee Indians • Cherokee County • Haywood County • Graham County • Jackson County • Swain County

EASTERN BAND OF CHEROKEE INDIANS SENIOR RESOURCES

Senior Centers & Programs

Tsali Manor Senior Citizens Program

Provides a specialized program guiding participants through a fun, rewarding, and meaningful day while affording the caregiver respite from caregiving duties. Each participant receives individualized attention and stimulating activities throughout the day. The program also addresses needs and concerns of caregivers through respite time, monthly support group, and educational opportunities.

The Senior Citizen Program's primary purpose is to provide services to any elderly client age 59 ½ or older. Our emphasis is on providing hot nutritious meals at Tsali Manor Senior Citizens Center.

We also provide hot home-delivered meals, frozen home-delivered meals, and winter weather emergency meals to our Homebound Elders in each of the communities.

Other services provided are: heating assistance, emergency assistance, crafts, exercise classes, tax information (VITA), and day trips and other outings such as hair care and shopping

(Main Line) **828-359-6860**

Senior Citizens Manager: Debbie West

> 828 359 6291 or 828 736 3950

145 Tsali Manor Street Cherokee, NC 28719

Contact:

Sherry Welch
828-359-6290
Congregate,
Homebound Meals,
Supplement

Heat Assistance/Emergency Assistance	Contact:
Program	Krisna Ashe
Helps with emergency needs for utilities or basic	020.250.6204
essentials	828 359-6294
	or
	828 421-7364
John Welch Center	Site Supervisor:
Easter Band of Cherokee Indians	Courtney Myers
Murphy, NC	828-359-6270
 Provides transportation, nutrition, activities, and 	
education pertinent to senior issues	(Main Line)
 Provides congregate senior meals 	828-835-9741
	or
	828-359-6270
	302 Airport Road
	Marble, NC 28905
Snowbird Center	(Main Line)
Easter Band of Cherokee Indians	828-479-9145
Cherokee County, NC	157 Jackson Branch Rd,
Hours: 7:45am to 4:30pm	Robbinsville, NC 28771
Monday – Friday	Site Supervisor:
 Provides transportation, nutrition, activities, and 	James Jones
education pertinent to senior issues	828-346-6744
 Provides congregate senior meals Caregiver Respite Program 	Program Manager:
Offers support to family members who provide care for	Melanie Ashe
our Tribal elders	828-359-6870
 Referrals to other community resources Short term respite care based on assessing the needs of 	(Main Line)
the family.	828-359-6872
	73 Kaiser Wilnoty Drive
	P.O Box 365

	Charakaa NC
Ni. waita a li a wa a a / A asiata a li	Cherokee, NC
Nursing Homes/Assisted I	
Tsali Care Nursing Facility	828-497-5048
 Long term care facility for individuals with special needs 	55 Echota Church Rd
Provides varied levels of medical care and	Cherokee, North
personalized treatment.	Carolina 28719
Education/Support Gro	ups
Alzheimer's Support Group	828-359-6860
Cherokee Cancer Support Group-	828-497-0788
Betty D's Place	
10am – 2pm (Monday – Friday)	40 Goose Creek Rd,
	Cherokee, NC 28719
Non-profit organization located on the Qualla Boundary	, , , , , , , , , , , , , , , , , , , ,
serving members of the Eastern Band of Cherokee Indians who have been diagnosed with cancer.	P.O Box 2220
who have been diagnosed with cancer.	
Offer assistance with travel, mastectomy items,	Contact:
nutritional supplements & educational resources.	Wilbur Paul
Food Resources & Assist	ance
Community Table	828-586-6782
Meals: <u>everyone welcom</u> e *drive pick up only*	
Mondays, Tuesdays, Thursdays, and Fridays from 4:00pm-	23 Central Street, Sylva
5:30pm	NC (next to Sylva Pool
Food Postani Indiana County NG varidants and a sugar 2	and across from Poteet
Food Pantry: <u>Jackson County, NC residents only</u> , every 2 weeks) on the same days between 11:00am-5:30pm	Park)
weeks) on the same days between 11.00am-5.30pm	Tarky
	Executive Director:
	Paige Christie
Everett Street Presbyterian Church Sanctuary	828-488-2480
Food Pantry:	323 .33 2433
Tuesdays (6pm - 8pm)	211 Everett Street
Friday (10am-12pm)	311 Everett Street,
need food voucher from Swain County Social Services	Bryson City, NC

Food Lion 7am – 11pm (Monday – Sunday)	(828) 497-4743
	16 Cherokee Crossing Rd Ste 1, Ste 1, Whittier, NC 28789
Grace House Food Pantry Food Pantry: 4 Saturdays a month (9am -10am) *open-door policy - phone number and address needed*	Contact: Judy Revis 828-269-8859 Across from the post office in Whittier, at the corner of Church and Main Streets
Living Waters Lutheran Church Hours: Wednesdays (12pm-3pm) Thursdays (10:30am-3pm) *clothes pantry available*	(Main) 828-497-3730 30 Locust Branch Road, Cherokee, NC 28719 Food Pantry Rev. Jack Russell 828-788-6455
United Christian Ministries *Must be a Jackson County Resident* Hours: Monday, Thursday, Friday (10am-3pm) Tuesday (12:30pm-5:00pm) Wednesday (10am-12:30pm)	828-631-0317 3 Skyland Drive, Sylva, NC
Tribal Food Distribution Program	828-359-9751
M-F, 7:45a.m 4:30 pm (closed between 1-2 pm) Assists the community in obtaining their nutritional needs.	2260 Old Mission Road Cherokee, NC 28719
Social Services PHUS / Family Safety Program Adult	020 250 4520
PHHS / Family Safety Program Adult Protective Service (APS)	828-359-1520 After Hours:

M-F, 7:45a.m. - 4:30pm

Accepts reports and investigates elder abuse, neglect, and exploitation. Can offer services to vulnerable adults in need of assistance. Can bring legal action to support an adult who is being abused, neglected, or exploited.

828-497-4131

117 John Crowe Hill Dr. Cherokee, NC 28719 P.O Box 666

County Department of Social Services/ & Health Department

Provides children's health and dental services, environmental health services, health education, Women & Infant Children (WIC) services, and provides clinics for child health and dental care, communicable diseases, immunizations, maternity care, women's health and family planning

Social Services

Health Department

828 389 6301

Jackson 828-586-8994 Swain 828-488-3198 Graham 828-497-7900 Cherokee 828-837-7486 Clay 828-389-8052

Ernestine Walkingstick Domestic Violence Shelter

(Tribal Domestic Violence/Sexual Assault Program)

M-F, 7:45a.m. - 4:30pm

Provides client-centered services in a single location, including safety planning, assistance with safe shelter, assistance obtaining a domestic violence protective order, court advocacy and accompaniment, support groups, legal assistance, assistance for victims with domestic violence related criminal charges, child protective services, supervised visitation, financial assistance enrollment, job readiness, budget counseling, and human trafficking victim advocacy

828-359-6830

117 John Crowe Hill Dr. Cherokee, NC 28719 P.O Box 666

Family Support Services

Hours: 7:45am - 4:30pm (Monday - Friday)

Provides economic assistance with basic subsistence needs, and works to protect children, vulnerable adults, and to strengthen families and individuals towards self-sufficiency.

Each member of EBCI is eligible for a benefit upon their death towards the payment of their funeral services.

828-359-6092

Program Manager
Barbara Jones
828 359 5605

73 Kaiser Wilnoty Drive P.O Box 507 Cherokee, NC 28719

> (Main) 828 346 6975

Supervisor

Kathy Holloway 828 346 6977 (Graham/Cherokee counties)

	counties
End of Life Services	
CarePartners Health Service	(828) 277-4800
Provides spiritual, emotional, and medical support for	
individuals with life-limiting illnesses.	

	68 Sweeten Creek Rd., Asheville, NC 28803
Four Seasons	(828) 526 2552
Provides co-created care for people with serious illness	272 Maple Street Franklin, NC 28734
Harris Palliative Care and Hospice	828-631-1702
Provides spiritual, emotional, and medical support for individuals with life-limiting illnesses.	68 Hospital Road Sylva, NC 28779
Financial Services & Institu	utions
1st Family Services in Indian Country, LLC (Rep. Payee)	828-497-4317
	P.O Box 1415
Can act as a representative payee to help adults manage their Social Security / Social Security Disability income. A good option for adults who may not need a guardian but can use support in managing their money. Also helps prevent those funds from being exploited.	Cherokee, NC 28719
EBCI Finance (Accounting & Per Capita Distribution)	828-359-6000
First Citizens Bank	(828) 497-1554
8:30am - 5pm (Monday - Friday)	111 Cherokee Crossing Rd, Whittier, NC 28789
First Citizens Bank	(828) 497-2041
9am - 5pm (Monday - Friday)	701 Tsali Blvd, Cherokee, NC 28719
Mountain Credit Union	(828) 497-6211
8:30am - 5pm (Monday - Friday)	3533 US-441, Whittier, NC 28789
United Community Bank	(828) 497-3734
9am - 5pm (Monday - Friday)	3273 US-441, Whittier, NC 28789
Funeral Services	

Appalachian Funeral Services	(828) 586-2444 165 Skyland Dr., Sylva, NC
	28779
Crisp Funeral Home	(828) 488-3222
	669 Highway 19 S, Bryson
Funeral services & cemeteries	City, NC 28713
Long House Funeral Home	(828) 497-1408
	407 Wolfetown Rd,
Funeral services & cemeteries	Cherokee, NC 28719
Healthcare & Mental Health	n Services
Analenisgi Mental Health Center	828-497-6892
Provides out-patient mental and behavioral health	1 Hospital Road,
services. Adults can seek counseling and other services through Analenisgi.	Cherokee, NC 28723
	Contact: Freida Sailor
Cherokee Indian Hospital Authority	828-497-9163
Hours of operation:	1 Hospital Road
open 24 hours a day, 365 days a year. Inpatient visiting hours are 8 a.m.–8 p.m. daily.	Cherokee, NC 28723
impatient visiting flours are o a.m. o p.m. daily.	,
Dental, Eye Clinic, Nutrition, PT, Ortho, Wound Care,	
Radiology, Pharmacy, Laboratory, Respiratory Therapy,	
Durable Medical Equipment, Emergency Care, Inpatient Substance Abuse Treatment	
Substance Abase Treatment	
Cherokee Hospital – Immediate Care Clinic	
9am – 6pm (Monday – Friday)	(828) 554 5555
	1 Hospital Road
	Cherokee, NC 28723

Cherokee County Clinic Hours of operation: Monday, Tuesday, Thursday: 8 a.m.—4:30 p.m. Wednesday: 7:30 a.m.—5:30 p.m. Friday: 8:30 a.m.—3 p.m. Services Provided: Primary care (wellness and illnesses) Lab services Sports physicals Diabetic checkups Women's wellness exams Dental services	828-837-4312 328 Airport Rd., Marble, NC 28905
Cherokee Pharmacy Hours: 9am – 6:30pm (Monday – Friday) 9am – 3pm (Saturday) Closed Sunday	(828) 497-2273 664 Casino Trail, Whittier, NC 28789
Davita Dialysis Center (Cherokee) Hours: 5:45am – 3:45pm (Monday – Saturday), Closed on Sundays Provides health care services to patients suffering with kidney disease.	828-497-6866 53 Echota Church Road, Cherokee, NC 28719
 Southeastern Physical Therapy, Canton Services Waynesville, Canton, Maggie Valley, Sylva, Cherokee, Haywood, and Jackson Counties Specializes in treatment and post-operative care of the shoulder, knee, ankle, elbow, hip, cervical spine, and lumbar spine 	828 492 1480 80 Main Street Canton, NC
Southeastern Physical Therapy, Waynesville • Services Waynesville, Canton, Maggie Valley, Sylva, Cherokee, Haywood, and Jackson Counties • Specializes in treatment and post-operative care of the shoulder, knee, ankle, elbow, hip, cervical spine, and lumbar spine	828 246 6566 33 Valley View Terrace Waynesville, NC
Tribal In-Home Care Services Monday – Friday 7:45 am – 4:30 pm	(Main) (828) 359 6872

In-Home Care provides services to homebound, acutely ill, elderly, and disabled residing on the Qualla Boundary.	Program Manager
clacity, and alsosica restaining on the Quality Bournary.	Melanie Ashe
	828-359-6870
	828-497-9163
	after hours and
	emergencies
	(on call 24/7)
	73 Kaiser Wilnoty Drive
	Cherokee, NC 28719
	P.O Box 365
	(Main)
Tribal Lifeline Program	828-359-6872
 Provides home based medical monitoring 24/7 Medical Monitoring in your home 	Program Coordinator: Lillie Cline 828-359-6886
	73 Kaiser Wilnoty Drive Cherokee, NC 28719 P.O Box 365
Tsalagi Public Health	828-359-6240
M-F, 7:45a.m4:30p.m.	73 Kaiser Wilnoty Drive
Provides children's health and dental services,	Cherokee, NC
environmental health services, health education,	P.O Box 736
Women & Infant Children (WIC) services, and provides clinics for child health and dental care, communicable	
diseases, immunizations, maternity care, women's	
health and family planning	
Tsalagi Public Health Syringe Services	828-359-6879
Program	

Hours:

Monday: 11am-5pm Thursday: 11am - 3pm Friday: 11am - 5:30pm 174 John Crowe Hill Drive, Cherokee, NC 28719

Provides comprehensive harm reduction services such as providing participants with sterile syringes and clean injection equipment

injection equipment

Goal: to provide a safe, non-judgemental environment for any participating in the program and to develop meaningful relationships with our participants in hopes of nurturing the need to recover

828.479.2501

96 Snowbird School Rd., Robbinsville, NC 28771

Snowbird Health Clinic

Hours of operation:

Monday, Wednesday, Thursday: 8 a.m.–4:30 p.m.

Tuesday: 7:30 a.m.-5:30 p.m.

Friday: 8 a.m.-3 p.m.

Services Provided:

- Primary care (illnesses)
- Sports physicals
- Geriatric care
- Nutrition assistance
- Dental care
- Mental health services
- Pharmacy services (only intermittent service at this time)

Housing Assistance

Housing and Community Development

M-F, 7:45a.m.-4:30p.m.

Assists enrolled members in obtaining mortgage loans, both on- and off-Boundary, to purchase or construct a home; down payment assistance; and rate buy-down funds. Additionally, offers renovation loans for eligible homeowners.

828-359-6906 **or**

828 359 6320

687 Acquoni Road Cherokee, NC 28719

Qualla Housing

M-F, 7:45a.m.-4:30pm

Housing Assistance. Strives to provide affordable, decent, safe, and sanitary housing for members of the Eastern Band of Cherokee Indians.

HIP (Housing Improvement Program)	Contact:
	Cindi Squirrel
Assists with home repair, renovation, replacement, and	
new housing	828-359-5520
	or
	828-507-7748
	52 Cherokee Boys Club
	Loop Cherokee NC
	28719
Tribal H.E.L.P.	Contact:
Offers home repairs to elders and the disabled.	Stephanie Welch
	828-359-6638
	145 Tsali Manor Street
	P.O Box B.5
	Cherokee County
	Contact:
	Jeff Thompson
	828 736 9363
Area Homeless Shelte	ers
BeLoved Asheville	(828) 571-0766
	32 Old Charlotte Hwy,
 provides services for the homeless 	Asheville, NC 28803
Haywood Pathways Center	Director:
Office Hours: 9am – 5pm	Mandy Haithcox
Must be a resident of Haywood County	
 Haywood Pathways Center is a faith based 501 (c) 	Main:
3 nonprofit organization in Haywood County that provides adult and family emergency shelter,	(828) 246-0332
halfway house for men and women recently	(020) 240-0332
released from prison, short term residential	

 program for individuals seeking life transformation and soup kitchen providing free meals to those living in the shelter and within our community Services are open to anyone in Haywood County regardless of age, race, gender, religion or nationality. No one who is sober and drug free is turned away for a short stay, but participation in the short term residential program requires the commitment to participate in a program, or programs, of Christ centered rehabilitation. 	179 Hemlock St, Waynesville, NC 28786
 HERE in Jackson County, Inc. HERE's mission is to end homelessness throughout Jackson County by providing temporary emergency shelter, housing-focused case management services and short-term financial assistance. Our vision is to secure stable affordable housing and end homelessness throughout Western North Carolina. 	(828) 477-4946 77 Eastgate Dr, Sylva, NC 28779
 The Mission of the Hurlburt-Johnson Friendship House is to offer shelter and support services in a nurturing, safe and caring environment to homeless families and individuals in Cherokee County and surrounding areas with an emphasis on achieving self-sufficiency. 	(828) 837-2654 73 Blumenthal St, Murphy, NC 28906
Pri 10am - 2pm The mission of Restoration House – WNC is to provide Restorative Services for all people at zero to minimal cost in the Western North Carolina region. The restorative services are for the mind, body and heart and may include: free medical care, free counseling, access to free food and supplemental education as well as temporary emergency housing.	828-538-4540 81 Academy Street PO Box 154 Bryson City, NC 28713

Western Carolina Rescue Ministries Services:

- Overnight Emergency Shelter
- Hot Meals Served Daily
- Food Boxes
- Counseling
- Job Training
- Recovery Programs

Requirements for Intake:

- government issued photo ID
- negative COVID test
- no sexual registry

828 254 0471

P.O. Box 909
Asheville, NC 28801

Information / Referral, Care Management / Special Assistance

information / Neferral, care Management / Spo	
Southwestern Commission Area Agency on	Contact:
Aging	Anna Rogers
Ombudsman Program & Caregivers Program	_
Works closely with Community Advisory Committees for Long Term Care to serve as a link between the local communities and the long-term health care facilities in each county.	(828) 586-1962 extension: 223
Cherokee Child Support Services & TANF	Cherokee
Assists with locating noncustodial parents, establish paternity, establish and enforce support orders, modify	828-497-4317
orders when appropriate, collect and distribute child	1526 Acquoni Road
support payments, and refer parents to other social	PO Box 427
service programs	Cherokee, NC 28719
Services for the Blind	 Jackson 828-586-5546 Swain 828-488-6921 Graham 828-497-7911 Cherokee 828-837-7455 Clay 828-389-6301

NC Division of Services for Persons who are Deaf / Hard of Hearing

Provides information, skills and tools that a person who is deaf or hard of hearing may need to achieve effective communication and access to resources in his/her community for independence and full participation in society.

Jackson

828-586-5546

Swain

828-488-6921

Graham

828-497-7911

Cherokee

828-837-7455

Clay

828-389-6301

	828-389-6301
Insurance / Benefits Inforr	nation
Social Security Administration	(National)
	877-319-3075
Provides retirement, disability, and survivors benefits to	
eligible recipients.	<u>Tribal</u>
Social Security Administration	828-369-2972
Social Security Administration	
Provides retirement, disability, and survivors benefits to	Social Security
eligible recipients.	Administration
	Public Service &
	Government
	2123 Lakeside Dr,
	Franklin, NC
Veterans Services for Elder/Disabled (by	Jackson
county)	828-631-2231
	Swain
Provides VA benefits and services in the following major	828-488-9273
categories: Compensation; Pension; Health Care;	Graham
Vocational Rehabilitation; Education; Home Loans; Dependents & Survivors; Burials; Life Insurance	828-479-7966
Dependents & survivors, Buriais, Life insurance	Cherokee
	828-835-8663
	Clay
	828-389-3355

Supplemental Health Insurance Program (SHIP)

M-F, 7:45a.m.-4:30pm

- Provides Medicare beneficiaries and caregivers information and counseling about Medicare, Medicare supplements, Medicare Advantage, Medicare Part D, and long-term care insurance.
- The counselors are available via a toll-free line, and they offer free and unbiased information regarding Medicare health care products. They also help people recognize and prevent Medicare billing errors and possible fraud and abuse through the NC SMP Program.

828-359-6183.

Britney Ensley (PHHS)

or

828-359-6180

43 John Crowe Hill Dr. Cherokee, NC 28719

Toll Free: 855-408-1212

abuse through the NC SMP Program.	
Court & Legal Resource	es
Attorney General (Legal)	828-359-7434
BIA Realty	
 To protect and improve the trust assets of American Indians, Indian Tribes, and Alaska Natives 	828-497 9131
Cherokee Clerk of Court	828-359-1060
 M-F, 7:45a.m4:30pm Files civil lawsuits; Landlord/Tenant Disputes and Summary Ejectment; Claims for Monies Owed; Recovery of Personal Property; Domestic Relation Lawsuits; Child Support; Domestic Violence; Child Custody, Equitable Distribution of Property, Alimony; Absolute Divorce; Civil Judgments; etc. Provides information on criminal cases; scheduling and retains records for all criminal case matters in Tribal Court. 	137 7 Clans Lane Cherokee, NC P.O Box 1629
Cherokee Detention Center (Jail)	828 359 6692
EBCI Legal Assistance Program	828-359-7400
M-F, 7:45a.m4:30pm Provides free legal services to Tribal members.	Ginger Lynn Welch Complex <mark>810 Acquoni Road</mark> Cherokee, NC 28719

	P.O Box 2280
NC Lawyer Referral Service	800-662-7660
Non-emergency Cherokee Police Dept.	828-359-6600
Tribal Court	828-359-1068
	91 Seven Clans Ln,
	Cherokee, NC 28719
Tribal Magistrate	828-359-6697
M-F, 7:45a.m4:30pm	
• Provides services in criminal matters by issuing arrest and search warrants and setting bail.	91 Seven Clans Ln, Cherokee, NC 28719
• In civil matters, the magistrates may hear small claims cases, including summary ejectment (landlord's action to evict a tenant) cases. The magistrate is also authorized to perform marriage ceremonies, administer oaths, verify pleadings, and take acknowledgments (notarization) of instruments.	
Tribal Prosecutor's Office	828-359-6218
M-F, 7:45a.m4:30pm	
Provides prosecution of the laws of the Eastern Band of Cherokee Indians, working in partnership	91 Seven Clans Ln,
with law enforcement to protect families and	Cherokee, NC 28719
create safer neighborhoods.	
Transportation	
Cherokee Cabs	(828) 269 8621
Taxi service	125 Tee Pee Dr
	Whittier, NC 28789
Cherokee Transit	Main Line Dispatch:
	828 359 6300
Provides public transportation.	or
	828-359-6740
	680 Acquoni Road
	Cherokee, NC 28719

	P.O Box 2289
Miscellaneous	
Cablevision	828-497-4861
Cherokee Broadband	828-359-1000
Cherokee Boy's Club Elder Fuel Delivery	Contact:
and Elder Mowing	Donnie Owle
	828 736-7612
EBCI Enrollment	828-359-6467 OR 828-
	359-6465
One Feather Newspaper	828-359-6262 OR 828-
	359-6264
Post Office	828-497-3891
Hours: 9am – 4:30pm (Monday – Friday)	
	671 Tsali Blvd,
	Cherokee, NC 28719
Recycling	828-359-6141
Sanitation	828-359-6140

CHEROKEE COUNTY SENIOR RESOURCES

Healthcare	
Erlanger Western Carolina Hospital	828 837 8161
 inpatient and outpatient medical services 	3990 East US Hwy 64
	Alt, Murphy
Urgent Care Center, Erlanger	828 837 4712
Hours: Mon – Sat 8am to 7pm Sunday: 10am to 6pm	183 Ledford Street
	Murphy, NC

	T
Cherokee County Health Department	
 assists with public health needs for Cherokee County 	828 837 7486
Lab Hours:	
Monday – Thursday 7am to Noon and 1:00pm to 4:30pm	
Friday: 7am to 11:30am	228 Hilton Street
Clinic Hours:	Murphy, NC
Monday – Friday	ividi piriy, ive
8am to noon and 1pm to 5pm	
Andrews Health Center – Cherokee County	828 835 4536
Lab Hours:	15 High School Drive
Thursdays Only 8am to 11:30am	15 High School Drive
	Andrews, NC
Health Care Specialists	
Smoky Mountain Foot Clinic	828 835 8389
Hours: 8:30am – 5pm Monday – Friday	
 treats foot and ankles problems 	35 NC Hwy 141
	Murphy, NC 28906
	1

Hospice & Palliative Care		
Good Shepherd Hospice	828 516 1104	
Services:	75 Medical Park Lane, Suite C	
Grief Support	,	
Spiritual Support	Murphy, NC	
Four Seasons Hospice & Palliative Care	866 466 9734	
Services	3 Wilson Street	
Care Navigation		
Home Care	Andrews, NC	
Palliative Care		
Hospice Care		
Greif Services		

Home Health & In Home Services		
Erlanger Western Carolina Hospital Home	828 837 8161	
HealthCommunity Alternatives Program (CAP)	3990 East US Hwy 64 Alt, Murphy, NC	
Cherokee County Department of Social Services In Home Aid Services	828 837 7455	
 assistance for disabled adults and families with basic daily living activities such as house cleaning, preparation of meals, shopping, transportation, etc. 	4800 W US Highway 64 Murphy, NC	
Golden Years of Murphy	(8280 837 6769	
Hours: 8:30am to 3:00pm Monday – Friday	518 US-64	
Worlday — Friday	Murphy, NC	
Mountain Home Health Services	(828) 389 8106	
Services: • Skilled Nursing	115 Mountain Home	
Physical Therapy	Nursing Lane	
Occupational Therapy	Hayesville, NC	
Home Health AidesMedical Social Work	,	
Personal Touch Assisted Living	(828) 321 2657	
assisted living	56 Wilson Street	
	Andrews, NC	
Abound Health provides a range of services to individuals with all	(828) 835 3030	
	225 Valley River	
ages with intellectual and/or developmental disabilities	Road, Suite E	
	Murphy, NC	

Skilled Nursing & Assisted Living Facilities	
Carolina Care Home	828 321 4272
assisted living facility	4021 Pisgah Road
	Andrews, NC
Elaine's Care Services: Respite Services Hospice Services Physical Disability Support Medication Management	(828) 321 9501 (Available 24/7) Address 1: 288 6 th Street Address 2:
	 17 Moore Street Andrews, NC
L and N Family Care Home • assisted living facility	(828) 321 5998 142 Grassy Knob Road Andrews, NC
Valley View Care and Rehabilitation Center	(828) 321 3075
rehabilitation center	551 Kent Street Andrews, NC
Murphy Rehabilitation and Nursing Services:	828 835 7580
 Wound Care Pain Management Therapeutic Activities End of Life Care Respite Care 	230 NC Highway 141 Murphy, NC

Whispering Pines Family Care Home	(828) 321 3191
assisted living facility	11 Piercy Road Andrews, NC
Autumn Halls of Unaka	(828) 835 8103
assisted living facility	14949 Joe Brown
	Highway
	Murphy, NC

Homeless Shelter(s)	
Hurlburt Johnson Friendship House	(828) 837-2654
 The Mission of the Hurlburt-Johnson Friendship House is to offer shelter and support services in a nurturing, safe and caring environment to homeless families and individuals in Cherokee County and surrounding areas with an emphasis on achieving self-sufficiency. 	73 Blumenthal St, Murphy, NC 28906

Information & Assistance	
Southwestern Commission Area Agency on	828 586 1962
Aging	
Mission:	125 Bonnie Lane,
The mission of the Region A Area Agency on Aging is to assure that every older person in the region has the opportunity to live life to the fullest in the least restrictive setting possible.	Sylva
	Ombudsman Program
Service Area: • Covers southwestern N.C including the counties of	& Caregivers Program
 Covers southwestern N.C including the counties of Cherokee, Clay, Graham, Haywood, Jackson, Macon, 	
Swain and the Eastern Band of Cherokee Indians.	Contact:
Direct Services:	Anna Rogers
 Family Caregiver Support Program 	/ lina rogers
 Long Term Care Ombudsman Program 	
Senior Medicare Patrol Program	(828) 586-1962
The Health Promotion Program	

	,
 The Legal Program Senior Health Insurance Information Program 	extension: 223
Cherokee County Senior Services Senior Services:	828 837 2467
• transportation	69 Alpine Street
• nutrition	Murphy, NC
activitieseducation	Warpiny, ive
Medicare	828 837 2467
Seniors Health Insurance Information Program	
(SHIIP)	Cherokee County
 SHIIP is a program where trained counselors answer questions and counsel Medicare beneficiaries and caregivers about Medicare, Medicare supplements, 	Senior Services
Medicare Advantage, Medicare prescription drug	69 Alpine Street
plans, long-term care insurance and other health insurance concerns.	Murphy, NC
 The counseling is completely non-biased and is offered at no cost to the beneficiary. 	
Medicaid	(828) 837 7455
Department of Social Services	4800 W US Highway
Medicaid provides assistance with medical expenses	64
for low-income families with children, disabled adults, and the elderly.	Murphy, NC
Services for the Blind	 Jackson
	828-586-5546
	• Swain
	828-488-6921
	• Graham
	828-497-7911
	• Cherokee 828-837-7455
	• Clay
	828-389-6301
	020 000 0002

NC Division of Services for Persons who are Deaf / Hard of Hearing

Provides information, skills and tools that a person who is deaf or hard of hearing may need to achieve effective communication and access to resources in his/her community for independence and full participation in society.

Jackson

828-586-5546

Swain

828-488-6921

• Graham

828-497-7911

Cherokee

828-837-7455

Clay

828-389-6301

Legal & Estate Planning	
Stricker Law Firm	828 835 7373
Hours:	
9am to 5pm Monday – Friday	102 Hiwassee Street
	Murphy, NC
	iviai piriy) ivo
Home Modifications	
Four Square Community Action	828 321 4475
8am – 5pm (Monday – Friday)	
Serving Cherokee, Clay, Graham, and Swain Counties, NC	61 Milton Mashburn
Services:	
Weatherization Assistance Program	Drive
Urgent Repair Program	Andrews, NC
 Essential Single Family Rehabilitation 	
 HUD Section 8 – Rental Housing Assistance Payment 	
Program	
Head Start	
 Community Services Block Grant 	

Senior Centers & Senior Meals		
Penland Senior Center & Nutrition Site	828 837 2467	
 Provides transportation, nutrition, activities, and education pertinent to senior issues Congregate and Home Delivered Meals Congregate Meals Served @ 11:30am 	69 Alpine Street Murphy, NC	
Hours: 8am to 5pm (Monday – Friday)		
Hiwassee Dam Site • Provides transportation, nutrition, activities, and	828 644 0300	
education pertinent to senior issues • Provides Congregate Meals for Seniors Hours:	7829 Highway 294 Murphy, NC	
8am to 5pm (Monday – Friday)	Coordinator: Jane Stiles	
Unaka Site	828 835 8313	
 Provides transportation, nutrition, activities, and education pertinent to senior issues Provides Congregate Meals for Seniors Hours: 8am to 12pm (Monday, Wednesday Friday) 	14945 Joe Brown Highway Murphy, NC	
John Welch Senior Center Easter Band of Cherokee Indians • Provides transportation, nutrition, activities, and education pertinent to senior issues • Provides Congregate Meals for Seniors	Site Supervisor: Courtney Myers 828-359-6270 (Main Line) 828-835-9741 or 828-359-6270	
	302 Airport Road Marble, NC 28905	

Andrews Sunshine Center Nutrition Site • Congregate Meals served at 11:30am	828 321 4505
Hours: 8am to 1pm (Monday – Friday)	54 Park Street Andrews, NC

Transportation	
Cherokee County Transit	828 837 1789
Provides public transportation.	
	77 Hardin Street
	Murphy, NC

Support Groups		
828 835 7588		

GRAHAM COUNTY SENIOR RESOURCES

Healthcare		
Smoky Mountain Urgent Care	828 479 7682	
	21 South Main	
 provides medical services 	Street	
	Robbinsville, NC	
Graham County Public Health Department	828 479 7900	
Services:		
Adult Health Clinic	191 P and J Road	
Breast & Cervical Cancer Control Program		
Car Sear Program	Robbinsville, NC	
Child Services		

•	Denta	l Hea	lth
•	Delita	ıııca	ILII

- Family Planning
- Immunization
- Laboratory
- Maternity Care
- Community Alternatives Program for Disabled Adults (CAPS)
- Women, Infants, & Children (WIC)

Home Health and In Home Services		
Community Alternatives Program	828 479 7900	
 Graham County Health Department Medicaid funded, community based long term care program targeted at people 21 years old or older who meet nursing home level services to be safe, but also choose to remain in their how homes or private living environments in lieu of placement. 	191 P and J Road Robbinsville, NC	
Mountain Home Health Services Health Care Services:	828 389 8106	
 Skilled nursing Physical therapy Occupational therapy Home health aides Medical social work 	115 Mountain Home Nursing Lane Hayesville, NC	
Sawyer's Home Care • provides home health services	828 479 4948 533 Sweetwater Road Robbinsville, NC	

Abound Health

• provides a range of services to individuals with all ages with intellectual and/or developmental disabilities

828 479 9470
416 Rodney Orr
Bypass
Robbinsville, NC

Skilled Nursing and Assisted Living Facilities		
Graham Healthcare and Rehabilitation Center	828 479 8421	
Services:		
Skilled Nursing	811 Snowbird Road	
Social Services	Robbinsville, NC	
Respite Care	Robbinsvine, NC	
Post-Surgical Care		
Pain Management		
End of Life Care		
Acute Care Pale of the care The case		
Rehabilitation & Therapy		
Programs & Services		
Graham County Senior Center	828 479 7977	
Monday thru Friday 7:30am until 3:30pm		
	185 West Fort Hill	
The Graham County Senior Center offers a wide variety of	Road	
services to the senior citizens of Graham County who are 60	3 3 3 3	
years of age or older or the spouse of someone who is 60 years old or older. Priority is given to those meeting or	Robbinsville, NC	
exceeding the poverty level.		
Southwestern Commission Area Agency on	828 586 1962	
Aging		
Mission:	125 Bonnie Lane	

The mission of the Region A, Area Agency on Aging is to assure that every older person in the region has the	Sylva, NC
opportunity to live life to the fullest in the least restrictive setting possible.	Ombudsman Program &
 Service Area: Covers southwestern N.C including the counties of Cherokee, Clay, Graham, Haywood, Jackson, Macon, 	Caregivers Program
Swain and the Eastern Band of Cherokee Indians. Direct Services: • Family Caregiver Support Program	Contact: Anna Rogers
 Long Term Care Ombudsman Program Senior Medicare Patrol Program The Health Promotion Program The Legal Program Senior Health Insurance Information Program 	(828) 586-1962 extension: 223
Seniors Health Insurance Information Program (SHIIP)	Graham County Senior Center
 SHIIP is a program where trained counselors answer questions and counsel Medicare beneficiaries and caregivers about Medicare, Medicare supplements, Medicare Advantage, Medicare prescription drug 	828 479 7977
 plans, long-term care insurance and other health insurance concerns. The counseling is completely non-biased and is offered at no cost to the beneficiary. 	185 West Fort Hill Road Robbinsville, NC
Graham County Social Services Hours: 8am – 5pm (Monday – Friday)	828 479 7911
	191 P and J Road Robbinsville, NC 28771

Medicaid

- Contact Graham County Social Services
- Medicaid provides assistance with medical expenses for low-income families with children, disabled adults, and the elderly.

828 479 7911

Graham County Social Services

191 P and J Road Robbinsville, NC 28771

Transportation

Graham County Transit

Provides public transportation.

Hours of Operation:

Monday – Friday 8am to 5pm

828 479 4129

201 West Fort Hill Road Robbinsville, NC

Home Modifications

Four Square Community Action

8am – 5pm (Monday – Friday) Serving Cherokee, Clay, Graham, and Swain Counties, NC

Services:

- Weatherization Assistance Program
- Urgent Repair Program
- Essential Single Family Rehabilitation
- HUD Section 8 Rental Housing Assistance Payment Program
- Head Start
- Community Services Block Grant

828 321 4475

61 M Mashburn Dr, Andrews, NC 28901

Senior Meals & Meal Sites

Graham County Senior Center

Monday thru Friday 7:30am until 3:30pm

Senior Meals

 The Senior Center site offers nutritious meals and activities for seniors who are active and like to fellowship with other seniors. 828 479 7977

185 West Fort Hill Road Robbinsville, NC

•	Lunch is served daily at 11:30. There is no charge for
	lunch, however donations are accepted.

 For the homebound seniors we offer Meals On Wheels. This program is designed to provide a hot nutritious meal to those who cannot prepare a meal for themselves. This service is free, but donations are accepted.

Snowbird Center, Eastern Band of Cherokee Indians

(Cherokee County, NC)

Hours:

7:45am to 4:30pm

Monday – Friday

- Provides transportation, nutrition, activities, and education pertinent to senior issues
- Provides congregate senior meals

(Main Line) 828-479-9145

157 Jackson Branch Rd, Robbinsville, NC 28771

> Site Supervisor: James Jones 828-346-6744

HAYWOOD COUNTY SENIOR RESOURCES

Healthcare Services			
Haywood Regional Medical Center,	(828) 456 7311		
Duke LifePoint	262 Leroy George Drive		
	Clyde, NC		
Urgent Care West, Duke LifePoint (US23/74 Exit 100 South)	828 452 8890		
Hours: 8 am - 6:30 pm 7 Days a Week	556 Hazelwood Avenue Waynesville, NC		

Urgent Care Canton, Duke Life Point	828 648 0282
(Exit 31 from I-40)	
Hours:	55 Buckeye Cove Road
8 am - 4:30 pm	Canton, NC
Monday - Friday	Canton, NC
Mercy Urgent Care	(828) 210 2121
Hours:	120 Frazier Street
9am to 4pm (Monday – Friday)	Waynesville, NC
10am to 4pm (Saturday & Sunday)	828 213 4444
Mission My Care Now	010 110 1111
Hours: Monday – Friday 8 am - 6 pm	360 Hospital Drive Suite 100
Saturday – Sunday Closed	Clyde, NC
Blue Ridge Community Health	828 246 6372
Hours:	
8am – 5pm (Monday – Friday)	490 Hospital Drive
Sat. & Sun (Closed)	•
Services:	Clyde, NC
behavioral health donticture	
dentistryfamily medicine	
nutrition department	
pediatric medicine	
• pharmacy	
school based health	
Haywood Health and Human	Public Health Services
Services	828 452 6675
Hours:	
8am – 5pm (Monday – Friday)	157 Davagen Daviewey
Sat. & Sun (Closed)	157 Paragon Parkway
Public Health Services (formerly the Haywood	Clyde, NC
County Health Department), is responsible for	
assessing the health needs of the community, establishing health policies, identifying	
community resources to meet health needs,	
identifying threats to health, and providing	
health services	

Physicians and Medical Practices

Western Carolina Center for	828 593 4327			
Hearing				
Services:	63 Haywood Park Drive			
Hearing Aids	Clyde, NC			
Hearing Diagnostic Testing	3.743,113			
Cochlear Implants	222 245 5424			
Anovo Therapeutic Fitness &	828 246 6104			
Physical Therapy				
	279 Paragon Parkway			
Physical Therapy Services:	Clyde, NC			
pre & post-surgical rehab				
joint replacement therapy with a partial countries.				
orthopedic conditionspost illness deconditioning				
pain management				
fall risk reduction				
 specializing in older adults 				
1 on 1 treatments				
Asheville Eye Associates	800 531 3937			
 offers eye exams for persons of all ages 	or			
and a complete range of specialty eye	828 623 1086			
services				
	486 Hospital Drive			
	Clyde, NC			
Blue Mountain Chiropractic Center	(828) 246 9555			
offers various chiropractic services	1510 Asheville Road			
	Waynesville, NC			
Comprehensive Pain Consultants	828 246 0775			
 specializes in pain management 	90 Haywood Office Park			
	Waynesville, NC			
Mountain Laurel Dermatology	(828) 565 0560			
offers general dermatology services, and	11 Falcon Crest Lane			
early detections and treatment of skin	Clyde, NC			
cancers	0.700,110			

Smoky Mountain Foot & Ankle	(828) 452 4343
Clinic	289 Access Road
treats foot and ankles problems	Waynesville, NC
Southeastern Physical Therapy –	828 492 1480
Canton	
 Services Waynesville, Canton, Maggie Valley, Sylva, Cherokee, Haywood, and Jackson Counties Specializes in treatment and post- operative care of the shoulder, knee, ankle, elbow, hip, cervical spine, and lumbar spine 	80 Main Street Canton, NC
Southeastern Physical Therapy –	828 246 6566
Waynesville	
 Services Waynesville, Canton, Maggie Valley, Sylva, Cherokee, Haywood, and Jackson Counties Specializes in treatment and post- operative care of the shoulder, knee, ankle, elbow, hip, cervical spine, and lumbar spine 	33 Valley View Terrace Waynesville, NC
Western Carolina Ear, Nose, and	828 627 1234
Throat Specialists	63 Haywood Park Drive Clyde, NC
21st Century Oncology	(828) 456 5214
cancer care services	49 Spicewood Drive Clyde, NC
Hanning & Ballin	thus Comp
Hospice & Palliat	
Haywood Hospice & Palliative Care Hospice care is designed for patients with an	828 452 5039
end-stage chronic or terminal illness who are not seeking further curative treatment	43 Bowman Drive Waynesville, NC
• ALS	
cancer care	
end of life care	

- failure to thrive
- HIV
- life limiting illness
- liver disease
- palliative care
- stroke or coma

Home Health & In-Home Services

Community Alternatives Program (CAP) / Disabled Adults (DA)

Hours:

8am – 5pm (Monday – Friday) Sat. & Sun (Closed)

CAP is the community alternatives
 program for disabled adults. It is a
 Medicaid funded program which provides
 in-home services to Medicaid eligible
 adults who qualify for a skilled nursing
 facility level. Home care is an alternative
 for those facing nursing facility

Services

- Adult Day Care
- Durable and Non-Durable Medical Supplies
- Home Mobility Aides
- In-Home Aide Services
- Meals on Wheels
- Respite Care
- Telephone Alert

828-356 2810

Haywood Health & Human Services Department

157 Paragon Parkway
Clyde, NC

BAYADA Home Health

Office Hours:

8:30am to 5:00pm Monday – Friday

Services:

- Pediatrics
- Adult & Private Duty Nursing
- Adult Care & Medicare-certified Visits
- Personal Care Companionship
- Habilitation
- Hospice

828 452 0010

1200 Ridgefield Boulevard, Suite 110 – Asheville, NC OR

50 S. Main Street Waynesville, NC

CarePartners Home Health, Mission	828 452 3600
Services: provides nursing, therapy, social work,	
and personal care to patients throughout our	99 Maynosyilla Dlaza
region.	88 Waynesville Plaza
	Waynesville, NC
Home Care Services of Haywood	828 452 8292
Regional Medical Center	
Services	18B Bowman Drive in
skilled nursing	
physical therapy	Waynesville, NC
occupational therapy	
speech therapy	
 medical social worker 	
home health aid	
Interim Health Care	828 274 2082
Hours:	
8am to 5pm	1977 Hendersonville Road.
Monday – Friday	
Care Options	Unit 3
Elder Care and Support	Asheville, NC 28803
Skilled Care at Home	
Health Care Staffing	
Respire for Family Caregivers	
Mountain Projects	828 452 1447
Hours:	
Monday – Thursday (8am – 5pm)	2177 Asheville Road
Senior Services:	Waynesville, NC
Canton Nutrition Site Congregate Nutrition Program	
Congregate Nutrition ProgramIn Home Services	
Haywood County Resource CenterFoster Grandparent Program	
Senior Companions	
Volunteer Center	
Aging Plan	
Housing Services:	
Housing Rehabilitation	
Smoking Mountain Housing Partnership	
Section 8	

Landlords	
Other Services:	
Children's Services	
Food Service	
 Transportation 	
Mountain Strong Prevention	
Central Services	
Health Insurance Counselors	
No Boundaries Integrated Services	828 456 7930
Hours:	
8am to 5pm	47 Forga Plaza
Monday – Friday	<u> </u>
Closed Daily Between 12pm to 1pm	Waynesville, NC
Abound Health	(828) 564 5650
 provides a range of services to individuals 	1170 South Main Street
with all ages with intellectual and/or	
developmental disabilities	Waynesville, NC
Western Home Health Care	(800) 429-0369
 home health services 	754 S Haywood St,
	Waynesville, NC 28786
Advantage Care Services	(888) 350 5397
 home health services 	32 Montgomery Street
	Waynesville, NC

Adult Day Program	
Maple Leaf Adult Respite	828 356 2236
7:30am to 5:30pm Monday – Friday Closed on Holidays home health services • provides adult day care and adult day health	63 Elmwood Way Waynesville, NC

Skilled Nursing and Assisted Living Facilities

Autumn Care Nursing and	828 456 7381
Rehabilitation	
offers specialized programs, skilled nursing and individualized care plans designed to help achieve beneficial outcomes for you or your loved one. Services:	360 Old Balsam Road Waynesville, NC 28786
rehabilitation	
24-hour skilled nursing care	
long term care	
assisted living	
respite carephysical therapy	
Creekside Villas Retirement	(838) 456 0340
	(828) 456 9240
Assisted Living Facility Services	465 Boyd Avenue
Assisted living	Waynesville, NC
Independent living	
Haywood House	(828) 276 1004
Provides a holistic approach to caring for	145 N. Main Street
those with Alzheimer's and other forms of	Canton, NC 28716
dementia. Haywood Lodge & Retirement	(828) 456.8365
Center	, ,
Services	251 Shelton St, Waynesville,
Assisted living	NC, 28786 .
Independent living	
Maggie Valley Nursing and	929 026 4226
Rehabilitation	828 926 4326
Services:	
24-hour skilled nursing care	75 Fisher Loop
long term care	Maggie Valley, NC
respiratory care	apple valley, ite
therapy service	
wound care program	
 hospice/palliative care 	
respite care	
registered dietitian services	
 psychological services 	

Pigeon Valley Rest Home	828 648 2044
❖ Silver Bluff Village Assisted Living Facility	100 Silver Bluff Drive
	Canton, NC
Silver Bluff Village	828 648 2044
Provides long term care & short term	
rehabilitation services	
Four Facilities:	100 Silver Bluff
Arrowhead Cove	Canton, NC
Pigeon Valley	<i>Carrotti, 110</i>
The Bluffs	
Silver Bluff Rehab	
Silver Bluff Rehab	828 549 1550
offers short term rehabilitation services	100 Silver Bluff Drive
	Canton, NC
Smoky Mountain Health and	828 454 9260
Rehabilitation Center	320 13 1 3233
Clinical Services	
skilled nursing services	1349 Crabtree Road
social services	Waynesville, NC
 registered dietitian services 	,,
respite care	
post-surgical care	
 wound care and management 	
respiratory care	
pain management	
hospice services	
acute care services	
stroke care & rehab.	
diabetic management	
Rehabilitation and Therapy Services	
Spicewood Cottages: Elms, Oaks,	828 456 8365
and Willows	39 Loving Way
 retirement and assisted living facility 	
- ,	Clyde, NC

Chestnut Park Retirement Center • assisted living facility	828 456 5858
	84 Chestnut Park Drive
	Waynesville, NC
McCracken Rest Home	828 456 9004
 assisted living facility 	203 McCracken Street
	Waynesville, NC
Richland Community Care • assisted living facility	828 452 0456
	290 Killian Street
	Waynesville, NC
Haywood Nursing and	828 452 3154
Rehabilitation Center	516 Wall Street
Services: • Skilled Nursing	Waynesville, NC
RehabilitationMemory & Dementia Care	
 Long Term Care 	

Senior Centers & Meals	
Senior Resource Center Hours:	828 452 2370
Monday – Thursday 8:30 – 5:00p.m. Friday 8:30 – 3:30 p.m.	81 Elmwood Way, Waynesville, NC 28786
 The mission of the Haywood County Senior Resource Center is to equip and empower older adults in Haywood County to live in their own homes as long as they wish, and are able to do so safely, by maximizing community resources and building collaborations. 	

Canton Senior Center Managed by Mountain Projects	828 452 2370
Hours: 8:30am-12:30pm Monday – Friday	1 Pigeon Street Canton, NC
 The mission of Canton Senior Center is to provide opportunities for socialization, recreation, and education; While promoting and preserving independence, wellness, and better nutrition for seniors in Haywood County 	
Waynesville Old Armory Managed by Mountain Projects Hours:	828 452 2370
8:30am-12:30pm	44 Boundary Street
Monday – Friday	Waynesville
Maggie Valley Community Services Building Managed by Mountain Projects	828 452 2370
Congregate Nutrition Program Hours: 9am to 1pm Monday – Friday	3987 Soco Road, Maggie Valley, NC 2875
Meals on Wheels Hours: Monday through Friday 8 a.m. to 5 p.m.	828 356 2442
 Haywood County Meals on Wheels provides a nutritious lunchtime meal to 	

qualified individuals once per day, five days per week.

 To qualify for the Meals on Wheels program in Haywood County, the individual must be 60 years of age or older, homebound, disabled and/or elderly and cannot prepare their meals for themselves or they do not have anyone who can prepare their meals for them. Also, live-in caregivers under 60 years of age may also be eligible to receive our meals if they are on full disability.

Programs & Services

Southwestern Commission Area Agency on Aging

Mission:

The mission of the Region A Area Agency on Aging is to assure that every older person in the region has the opportunity to live life to the fullest in the least restrictive setting possible.

Service Area:

 Covers southwestern N.C including the counties of Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain and the Eastern Band of Cherokee Indians.

Direct Services:

- Family Caregiver Support Program
- Long Term Care Ombudsman Program
- Senior Medicare Patrol Program
- The Health Promotion Program
- The Legal Program

828 586 1962

125 Bonnie Lane Sylva, NC

Ombudsman Program & Caregivers Program

Contact:

Anna Rogers

(828) 586-1962 extension: 223

 Senior Health Insurance Information Program 	
Medicare Insurance Plan Helpline	(855) 582 5181
Haywood Regional Medical Center	

Funeral Services	
Smoky Mountain Cremations & Funeral Service	828 565 3024 3264 Broad Street
Provides Burial & Cremation Services	Clyde, NC 28721
Homeless She	lter(s)
Haywood Pathways Center	(828) 246-0332
Office Hours: 9am – 5pm	179 Hemlock St, Waynesville,
Must be a resident of Haywood County	NC 28786
Haywood Pathways Center is a faith based	Director:
501 (c) 3 nonprofit organization in Haywood County that provides adult and	Mandy Haithcox
family emergency shelter, halfway house	,
for men and women recently released	
from prison, short term residential	
program for individuals seeking life transformation and soup kitchen providing	
free meals to those living in the shelter	
and within our community	
 Services are open to anyone in Haywood 	
County regardless of age, race, gender,	
religion or nationality. No one who is sober and drug free is turned away for a	
short stay, but participation in the short	
term residential program requires the	
commitment to participate in a program,	
or programs, of Christ centered rehabilitation.	

Transporta	tion
Haywood Transit	828 565 0362
	50 Armory Drive
	Clyde, NC

Support Groups	
Dementia Support Group Senior Resource Center	828 926 0018
Haywood Dementia Response Effort 81 Elmwood Way - Waynesville, NC	828 356 2817
Parkinson's Support Group Senior Resource Center	828 356 2800
Bereavement Support Group Senior Resource Center	828 452 5039
Women's Cancer Support Group	703 609 9107
Survivors of Suicide Loss	910 528 1069

JACKSON COUNTY SENIOR RESOURCES

Health Care	
Harris Regional Hospital, Duke Life Point	(828) 586 7000
	68 Hospital Road
 provides medical services 	Sylva, NC
Harris Regional Hospital Urgent Care	(828) 631 9462
 provides medical services 	176 Walmart Plaza
	Sylva, NC

Mountain View Physicians Urgent Care • provides medical services	(828) 586 7925 98 Cope Creek Road Sylva, NC
Jackson County Health Department Services:	828 586 8994 538 Scotts Creek Road, Sylva
Blue Ridge Community Health Services:	828 477 4334 293 Hospital Road Sylva, NC

Physicians & Medical Practices

Mountain Eye Associates	828 477 4572
 Services: Routine, Medical, Surgical, and Consultative Eye Care Optical Services Cataract Surgery Glaucoma Macular Degeneration Diabetic Eye Care Specialty Contact Lens Fitting Laser Vision Correction 	137 Medical Park Loop, Sylva
 Asheville Eye Associates offers eye exams for persons of all ages and a complete range of specialty eye services 	(800) 531 3937 1196 Skyland Drive Sylva, NC
Smoky Mountain Foot Clinic • treats foot and ankles problems	(828) 586 8950 32 Asheville Highway Sylva, NC
Jackson Medical Associates • specializes in primary health care needs	(828) 339 2273 1188 Skyland Drive Sylva, NC
Southeastern Physical Therapy,	828 492 1480
 Services Waynesville, Canton, Maggie Valley, Sylva, Cherokee, Haywood, and Jackson Counties Specializes in treatment and post-operative care of the shoulder, knee, ankle, elbow, hip, cervical spine, and lumbar spine 	80 Main Street Canton, NC
Southeastern Physical Therapy,	828 246 6566
 Waynesville Services Waynesville, Canton, Maggie Valley, Sylva, Cherokee, Haywood, and Jackson Counties Specializes in treatment and post- operative care of the shoulder, knee, 	33 Valley View Terrace Waynesville, NC

ankle, elbow, hip, cervical spine, and	
lumbar spine	

Hospice & Palliative Care	
Harris Hospice and Palliative Care Provides spiritual, emotional, and medical	828 631 1702
support for individuals with life-limiting illnesses.	81 Medical Park Loop; Suite 204, Sylva

Funeral Services	
Appalachian Funeral Services	(828) 586-2444
 funeral services, planning, and grief support 	165 Skyland Dr., Sylva, NC 28779

Home Health and In-Home Services	
Community Alternatives Program: Health Keeperz	828 471 5230
Services Home Health Home Medical Equipment CAP Case Management Hospice	52 Colonial Square Sylva, NC
Harris Home Health	828 586 7410
8:00am - 4:30pm M - F; Closed Saturday and Sunday Provides home health care services	81 Medical Park Loop Suite 204 Sylva, NC 28779
DisAbility Partners	828 631 1167
Center for Independent Living and offers numerous services to persons with disabilities	525 Mineral Springs Road, Sylva

Abound Health

 provides a range of services to individuals with all ages with intellectual and/or developmental disabilities 828 227 3318

1 University Drive Killian Building 205 Cullowhee, NC

Skilled Nursing and Assisted Living Facilities	
Vero Health and Rehab of Sylva	828 631 1600
Services:	
 rehabilitation services 	417 Clayardala Boad, Sylva
 post-acute recovery support 	417 Cloverdale Road, Sylva
 skilled nursing care 	
 long term care 	
• respite care	
end of life care	
Morning Star Assisted Living	828 586 4002
Care Services:	
 assistance with dressing 	95 Morning Star Drive, Sylva
 medication management 	33 Widining Star Drive, Sylva
 meal preparation and service 	
• 12-16 hour nursing	
 mental wellness program 	
Non Care Services:	
 housekeeping/linen services 	
 community sponsored activities 	
transportation arrangement (non-	
medical)	
 resident run activities 	
Skyland Care Center	828 586 8935
Services:	
 24/7 nursing care 	193 Asheville Highway
 medication administration 	J ,
palliative care	Sylva, NC
 hospice care 	
• respite care	
 psychiatric care 	

The Hermitage

• Provides assisted living & memory care

828 586 9070

185 Brickfarm Road, Sylva

Senior Programs & Services

Jackson County Department on Aging

Hours:

Monday – Friday (8am – 5pm)

The Jackson County Department on Aging is a one-stop resource center dedicated to providing services and support to the aging population of Jackson County. Older adults and caregivers can meet social, physical, mental, and some financial needs through programs offered at the Department on Aging.

Jackson County Adult Day Program

 The Jackson County Adult Day Program is a professional service to older adults who are unable to live independently without the supportive care of their family and/or community. The Program supports and provides respite to family units as they continue to house the participant in their home or in the community setting.

Senior Nutrition Program

The congregate nutrition meal program at the Department on Aging provides a hot, nutritious meal at the Sylva Senior Café and the Cashiers Senior Center. All meals are approved by a registered dietician and meet 1/3 of the recommended daily dietary allowance.

Main

828 631 8039

Executive Director: Eddie Wells

100 County Services Park, Sylva, NC 28779

Main

828 586 5441

Program Manager:

Gail Cagle 828 631 8030

Congregate Meals Manager
Sarah Forbis
Contact:
(828) 631 8045

Sylva Senior Cafe

Heritage Room 828-586-8562

Meals on Wheels Program

- Meals on Wheels are available for homebound seniors aged 60 or older throughout Jackson County who are unable to prepare a meal because of age, medical condition, or other disability, and who have no one available to prepare meals for them.
- This service is provided without regard to race, religion, national origin, sex, handicap or ability to pay.

Seniors Health Insurance Information Program (SHIIP)

The Jackson County Department on Aging operates the Seniors Health Insurance Information Program (SHIIP).

- SHIIP is a program where trained counselors answer questions and counsel Medicare beneficiaries and caregivers about Medicare, Medicare supplements, Medicare Advantage, Medicare prescription drug plans, long-term care insurance and other health insurance concerns.
- The counseling is completely non-biased and is offered at no cost to the beneficiary.

Project C.A.R.E & F.I.R.E

Community Action to Reach Elderly

Main

828 631 8037

Aimee Alich

Medicare Specialist Contact: (828) 631-8037

Contact

828-631-8037

Main 828 586 5494 provides safety modifications for low income elderly, homebound seniors and other qualifying persons in Jackson County.

Fuel Intervention for Rural Elderly

 a program at the Department on Aging that cuts, splits, and delivers firewood to low income seniors who depend on firewood for their primary heating and/or cooking fuel.

Program Coordinator:

Matt Broomell 828 631 8040

Southwestern Commission Area Agency on Aging

Mission:

The mission of the Region A Area Agency on Aging is to assure that every older person in the region has the opportunity to live life to the fullest in the least restrictive setting possible.

Service Area:

 Covers southwestern N.C including the counties of Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain and the Eastern Band of Cherokee Indians.

Direct Services:

- Family Caregiver Support Program
- Long Term Care Ombudsman Program
- Senior Medicare Patrol Program
- The Health Promotion Program
- The Legal Program
- Senior Health Insurance Information Program

828 586 1962

125 Bonnie Lane, Sylva

Ombudsman Program & Caregivers Program

Contact:

Anna Rogers

(828) 586-1962 extension: 223

Mountain Projects

Hours:

Monday – Thursday (8am – 5pm)

Senior Services:

- Canton Nutrition Site
- Congregate Nutrition Program
- In Home Services
- Haywood County Resource Center

828 586 2345

25 Schulman Street, Sylva

 Foster Grandparent Program 	
 Senior Companions 	
 Volunteer Center 	
Aging Plan	
Housing Services:	
 Housing Rehabilitation 	
 Smoking Mountain Housing Partnership 	
• Section 8	
• Landlords	
Other Services:	
 Children's Services 	
 Food Service 	
 Transportation 	
 Mountain Strong Prevention 	
Central Services	
Health Insurance Counselors	
Medicaid	828 586 5548
Medicaid provides assistance with	Jackson County Department of
 Medicaid provides assistance with medical expenses for low-income families 	Jackson County Department of
·	Jackson County Department of Social Services
medical expenses for low-income families	
medical expenses for low-income families with children, disabled adults, and the	
medical expenses for low-income families with children, disabled adults, and the	Social Services
medical expenses for low-income families with children, disabled adults, and the	Social Services
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva • Jackson
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva • Jackson 828-586-5546 • Swain
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva • Jackson 828-586-5546 • Swain 828-488-6921
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva • Jackson 828-586-5546 • Swain 828-488-6921 • Graham
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva • Jackson 828-586-5546 • Swain 828-488-6921
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva • Jackson 828-586-5546 • Swain 828-488-6921 • Graham
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva Jackson 828-586-5546 Swain 828-488-6921 Graham 828-497-7911 Cherokee
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva • Jackson 828-586-5546 • Swain 828-488-6921 • Graham 828-497-7911 • Cherokee 828-837-7455
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva • Jackson 828-586-5546 • Swain 828-488-6921 • Graham 828-497-7911 • Cherokee 828-837-7455 • Clay
medical expenses for low-income families with children, disabled adults, and the elderly.	Social Services 15 Griffin Street, Sylva • Jackson 828-586-5546 • Swain 828-488-6921 • Graham 828-497-7911 • Cherokee 828-837-7455

NC Division of Services for Persons who are Deaf / Hard of Hearing

 Provides information, skills and tools that a person who is deaf or hard of hearing may need to achieve effective communication and access to resources in his/her community for independence and full participation in society. Jackson

828-586-5546

Swain

828-488-6921

Graham

828-497-7911

Cherokee

828-837-7455

Clay

828-389-6301

Senior Centers	
Jackson County Senior Center	828 586 5494
 Located at the Jackson County Department on Aging facility and offers daily activities and services for the aging community Mission Statement: The Jackson County Senior Center	100 County Services Park, Sylva
Cashiers Senior Center	828 745 6856
Hours: Monday – Friday (8:30am – 4:30pm)	217 Frank Allen Road, Cashiers
 provides a board range of activities and services for seniors living in the southern area of Jackson County. The center is located at 217 Frank Allen Road in Cashiers and is a satellite location of the 	
 Jackson County Department. The site provides nutritious lunches, Meals on Wheels, social activities, arts & 	

crafts, health promotion, field trips, and more.

Food Resources & Assistance	
Community Table Meals: everyone welcome *drive pick up only*	828-586-6782
Mondays, Tuesdays, Thursdays, and Fridays from 4:00pm-5:30pm	23 Central Street, Sylva NC (next to Sylva Pool and across from Poteet Park)
Food Pantry: <u>Jackson County, NC residents only</u> , every 2 weeks) on the same days between 11:00am-5:30pm	Executive Director: Paige Christie
United Christian Ministries *Must be a Jackson County Resident* Hours: Monday, Thursday, Friday (10am-3pm) Tuesday (12:30pm-5:00pm) Wednesday (10am-12:30pm)	828-631-0317 3 Skyland Drive, Sylva, NC
Grace House Food Pantry Food Pantry: 4 Saturdays a month (9am -10am) *open-door policy - phone number and address needed*	Contact: Judy Revis 828-269-8859 Across from the post office in Whittier, at the corner of Church and Main Streets

Transportation	
Jackson County Transit	828 586 0233
 Provides transportation for human service agencies, the elderly, persons with disabilities, and the general public of Jackson County 	1148 Haywood Road Sylva, NC

Homeless Shelters	
HERE in Jackson County, Inc.	(828) 477-4946
 HERE's mission is to end homelessness throughout Jackson County by providing temporary 	77 Eastgate Dr, Sylva, NC 28779

emergency shelter, housing-focused case management services and short-term financial assistance. Our vision is to secure stable affordable housing and end homelessness throughout Western North Carolina. Beloved Asheville	(020) 574 0766
provides services for the homeless	(828) 571-0766 32 Old Charlotte Hwy, Asheville, NC 28803
Restoration House Office Hours: Mon – Fri 10am - 2pm	828-538-4540
The mission of Restoration House – WNC is to provide Restorative Services for all people at zero to minimal cost in the Western North Carolina region. The restorative services are for the mind, body and heart and may include: free medical care, free counseling, access to free food and supplemental education as well as temporary emergency housing.	81 Academy Street PO Box 154 Bryson City, NC 28713
Western Carolina Rescue Ministries	828 254 0471
Services: Overnight Emergency Shelter Hot Meals Served Daily Food Boxes Counseling Job Training Recovery Programs Requirements for Intake: government issued photo ID negative COVID test	225 Patton Avenue P.O. Box 909 Asheville, NC 28801
 no sexual registry 	

Support Groups

Dementia Support Group	828 227 7165
Bereavement Support Group	828 450 7575
Breast Cancer Support Group	828 631 8100
Tremor Support Group	828 736 3165

SWAIN COUNTY SENIOR RESOURCES

Health Care	
Swain Community Hospital, Duke LifePoint	828 488 2155
 provides medical services Services 	45 Plateau Street, Bryson City 28713
 care management, digestive health, emergency department, imaging, orthopedics/sports medicine, outpatient therapy, pain management, pediatric care, primary care, restorative care unit, senior life solutions, sleep medicine 	
Smoky Mountain Urgent Care	828 538 4546
provides medical servicesHours:	80 Veterans Boulevard, Bryson
Open Mon - Fri 9:00am - 6:00pm Open Sat & Sun 9:00am - 3:00pm	City
Swain County Health Department	828 488 3198
Hours:	
7:45am – 4:45pm (Monday – Friday)	545 Center Street, Bryson City
 Provides children's health and dental services, environmental health services, health education, Women & Infant Children (WIC) services, and provides clinics for child health and dental care, communicable diseases, immunizations, 	28713

maternity care, women's health and family planning

Swain County Department of Social Services

Office Hours:

8am-5pm (Monday-Friday)

Adult Services:

- adult care home case management
- adult care home monitoring
- guardianship
- payeeship
- placement services
- protective services
- special assistance in home
- services for the blind

Economic Services:

- Child Support Enforcement
- Day Care Subsidy
- Domestic Violence
- Emergency/Energy Assistance
- Food and Nutritional Services
- Fraud Investigation
- Medicaid
- Medicaid Transportation
- Work First
- Youth Employment Permits

Swain County Caring Corner

Phone line is open **Tuesday, Thursday, or Friday 9 am to 11:15 am**

- nonprofit organization that provides medical services to underserved adults, ages 18-64
- If you or a loved one is uninsured and makes less than 200% of poverty level, then please call 828-341-1998 to see if you qualify to receive free medical care.

828 488 6921

80 Academy Street Bryson City, NC 28713

828 341 1998

81 Academy St, Bryson City, NC 28713

Home Health & In-Home Services

Community Alternatives Program:	
Health Keeperz Services: • Home Health • Home Medical Equipment • CAP Case Management	828 471 5230 52 Colonial Square Sylva, NC
 Hospice PRN Nursing Services Hours: 10am to 3pm Monday – Thursday Services: Private In-Home Care Personal Care Services CAP/DA Services CAP/C Services CAP Nursing Services Private Duty Nursing Services Infusion Nursing Services Companion/Sitter/Respite Services 	828 631 4838 1403 Main Street Bryson City, NC
 In Home Aid Services Service providing direct patient care and emotional support. Provides assistance with day to day tasks such as bathing, dressing, feeding, and home management. Home & Community Care Block Grant (CHORE PROGRAM) Provides services to individuals 60 years of age or older. Services include basic household task, meal preparation, and personal care services 	828 488 3198 Swain County Health Department 545 Center Street, Bryson City 28713

Skilled Nursing & Assisted Living Facilities

Bryson Senior Living • provides assisted living & respite care	828 488 2780
	314 Hughes Branch Rd, Bryson City, NC 28713
Mountain View Manor Nursing	828 488 2101
Center	
 Services & Therapies: Alzheimer's care physical, occupation, and speech therapy respite services hospice services mental health dental care 	410 Buckner Branch Road, Bryson City

Senior Centers & Programs	
Swain County Senior Center	828 488 3047
Hours: Mon – Thurs (7:00am – 4:00pm) Friday (7:00am – 1:00pm) Closed Sat. & Sun. • Multi-purpose senior activity center	125 Brendle St, Bryson City,
serving the senior citizens of Swain County	NC 28713
Congregate Dining	
 available for any Senior in Swain County who is 60 years or older. This will be a hot meal Monday thru Friday. The serving time is 11:00 am till 	
12:00 noon.	
Tsali Manor Senior Citizens Program	(Main Line) 828-359-6860
	Senior Citizens Manager: Debbie West
	828 359 6291
	or

828 736 3950

145 Tsali Manor Street Cherokee, NC 28719

Contact:

Sherry Welch 828-359-6290 Congregate, Homebound Meals, Supplement

Programs & Services

Southwestern Commission Area Agency on Aging

Mission:

The mission of the Region A Area Agency on Aging is to assure that every older person in the region has the opportunity to live life to the fullest in the least restrictive setting possible.

Service Area:

 Covers southwestern N.C including the counties of Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain and the Eastern Band of Cherokee Indians.

Direct Services:

- Family Caregiver Support Program
- Long Term Care Ombudsman Program
- Senior Medicare Patrol Program
- The Health Promotion Program
- The Legal Program
- Senior Health Insurance Information Program (SHIIP)

828 586 1962

125 Bonnie Lane Sylva, NC

Services for the Blind

- Jackson 828-586-5546
 - Swain

828-488-6921 Graham 828-497-7911 Cherokee 828-837-7455 Clay 828-389-6301 **NC Division of Services for Persons** Jackson who are Deaf / Hard of Hearing 828-586-5546 Swain Provides information, skills and tools that a 828-488-6921 person who is deaf or hard of hearing may need Graham to achieve effective communication and access 828-497-7911 to resources in his/her community for independence and full participation in society. Cherokee 828-837-7455 Clay 828-389-6301

Transportation	
Swain Public Transit Swain Public Transit provides transportation to all residents of Swain County to work, medical appointments, shopping, dialysis, cancer treatment or whatever your transportation needs	828 488 3213 125 Brendle Street, Bryson City

Homeless Shelters	
828 488 2415	
1027 Toot Hollow Rd, Bryson City, NC 28713	

Restoration House

Office Hours: Mon - Fri 10am - 2pm

The mission of Restoration House – WNC is to provide Restorative Services for all people at zero to minimal cost in the Western North Carolina region. The restorative services are for the mind, body and heart and may include: free medical care, free counseling, access to free food and supplemental education as well as temporary emergency housing.

828-538-4540

81 Academy Street PO Box 154 Bryson City, NC 28713

Food Services/Pantries

Everett Street Presbyterian Church Sanctuary

Food Pantry:

Tuesdays (6pm - 8pm)

Friday (10am-12pm)

need food voucher from Swain County Social Services

828-488-2480

311 Everett Street, Bryson City, NC

Home Delivered Meals

 program is for any Senior in Swain County who is 60 years or older. You must be a shut-in and unable to drive around town or needs assistance with preparing meals. This is a hot meal delivered to your home Monday thru Friday

Call:

828 488 3047

Swain County Senior Center

125 Brendle St, Bryson City, NC 28713

Support Groups Dementia Support Group 828 359 6294